

From: no-reply@lonewolfdevel.com
Subject: Hero Lab License Information
Date: July 26, 2010 6:13:17 PM PDT
To: drizzt@acm.org

||| Please do NOT reply to this email - the mailbox is not monitored. <<<
Details for how to contact us are provided in the message below. <<<

We recommend that you save this email - it contains your license details.

Thank you for your purchase of Hero Lab! This email contains the Hero Lab license materials issued in conjunction with Order #66889. This email also outlines everything you need to know to get your Hero Lab license installed immediately.

Once Hero Lab is installed and licensed properly, please save this email in a safe place. We recommend also printing this email and saving the hardcopy, just in case something causes your disk drive to become inaccessible (e.g. disk crash, viruses, etc.). If this information is lost, we cannot guarantee that we can replace the information for you.

Your Hero Lab license number is: HPM1QHXP5Q3CUEN
Your password is: drizzt@acm.org

GETTING STARTED

If you do not have Hero Lab installed on your computer yet, you can download the product from our website at www.wolflair.com. You can also download the current version of the product directly via the link below:
http://www.lonewolfdevel.com/submit/get_product.asp?product=hp

To utilize the license, first launch Hero Lab, then go to the 'License' menu and select 'Activate License' (it may be named 'Install License' in some product versions). The licensing wizard will walk you through the process. Use the password indicated above (i.e. your email address). You do NOT need to enter an 'Access Code' within the wizard. You may also leave the name/country/zipcode fields blank, as that information is already recorded.

IMPORTANT REMINDERS

The licensing mechanism allows Hero Lab to be used on a SINGLE computer of your choice. Completing the licensing wizard binds the product to THAT computer.

Your license can be reassigned in the future to accommodate events such as computer upgrades and replacement. However, licenses cannot be reassigned for 120 days after they are initially issued and 120 days after each reassignment. Upgrading and/or re-installing the operating system of your computer will usually require that you reassign your license.

Users can obtain a FREE secondary license for use on a separate computer. To acquire a secondary license, use the 'Obtain a Secondary License' option on the License Administration website at www.lonewolfdevel.com.

Your Hero Lab license includes a full year of product updates. After the one year, you will have the option of extending your license for another year.

ADDITIONAL DETAILS

Complete details on your license can be found on our license administration website at www.lonewolfdevel.com. Full product information can be found on our company website at www.wolflair.com. If you have any questions about the product or your license that aren't answered on these websites, please contact support@wolflair.com.

Sincerely,
The Lone Wolf Development Staff
support@wolflair.com